Global
Discovery

Manage your IT resources from anywhere in the world

Discovery
One Solution + Infinite possibilities
IT Asset Management

Lever IT
A lever to move the world

Global

Discovery

Internet Connection

Discover how you can manage your IT Resources and provide help to all the users in your Organization, no matter where they're located in the World.

¿What is Global Discovery "Connect Via Internet"?

LeverIT Corp, creator of the Discovery Advantage and HelpDesk solutions, now offers you Discovery Global, a module for remote user attention through the Web.

Today with constant demands (frequency), employees and executives require that their laptop computers work as their portable office, commuting with them in order to fulfill any responsibility anywhere in the world.

We offer the best Discovery options for a company that wishes to expand the coverage of their support services and the attention of their mobile computer users or users connected through the Web from any part of the world.
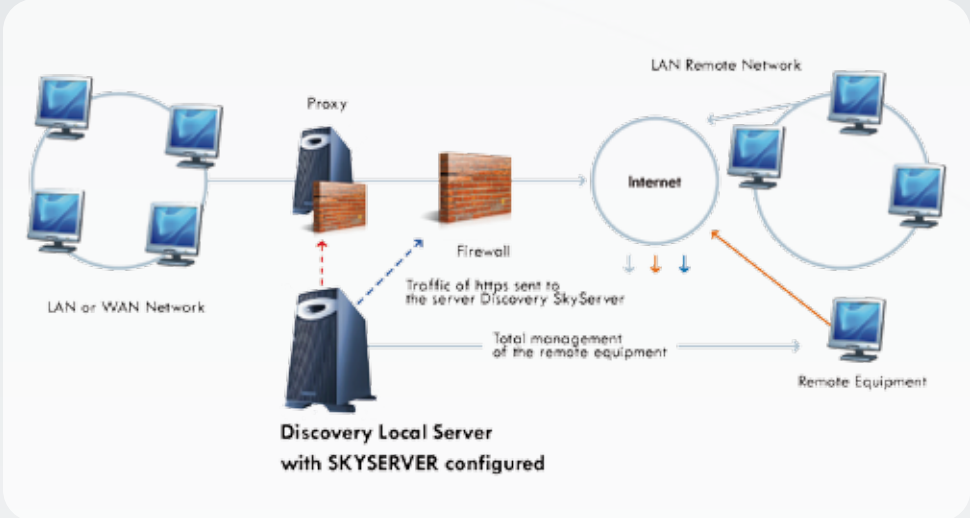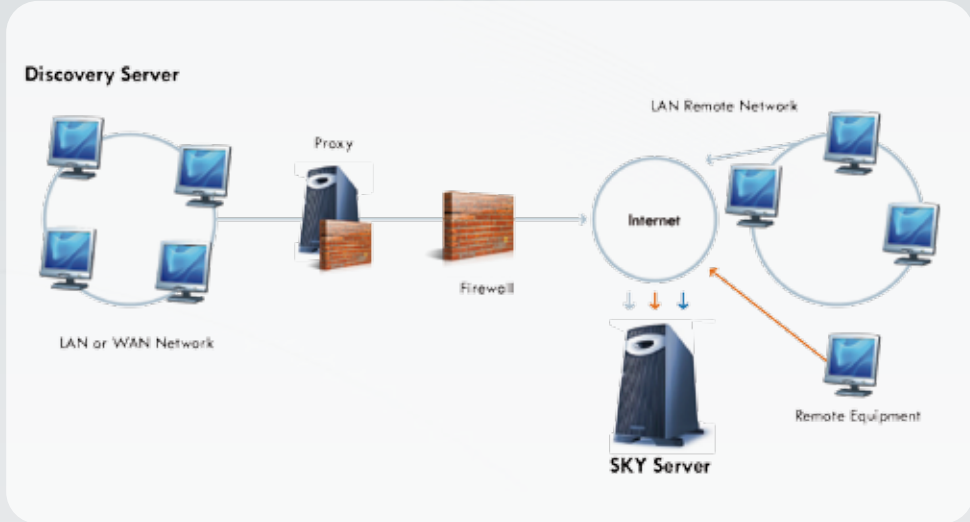
¿What is Discovery Global?

It is a powerful solution for distant users, which are connected through the Internet using independent connections of the corporative LAN networks.

Using the Global Version, the users stays connected to the Discovery System Management and Help Desk to obtain

remote support and all the remote assistance services and inventories.

How does the connection work?

Discovery supports its connection between consoles and agents using a mirror Server, visible on the Internet. This allows the visibility between the company and its mobile users or those who are connected through the Internet who may be using other networks (LAN or WAN) anywhere in the world.

Discovery Server

Proxy

Firewall

LAN or WAN Network

LAN Remote Network

Internet

SKY Server

Remote Equipment

Proxy

Firewall

Traffic of https sent to the server Discovery SkyServer

Total management of the remote equipment

LAN or WAN Network

Discovery Local Server with SKYSERVER configured

LAN Remote Network

Internet

Remote Equipment

What services does Discovery Global offer?

The Global Version allows the connection of remote users and all of the Discovery services as if they were connected to their local corporative network.

REMOTE CONTROL:

File Transfers.

Chat.

Help at a distance.

Software, messages, policies, ordinary file and/or .exe file distribution, delete files, changes in register keys.

Robot or intelligent distribution.

ADMINISTRATION

Hardware & software.

Asset and user locations.

Delivery equipment Certificates.

Files, audit of not wanted files, in-house software, etc.

Configuration, register keys, restriction policies.

AUDITS

Network.

IP Changes.

Shared Files.

Software and usage metrics.

Licensing costs.

Cost-effectiveness in software applications.

Asset changes.

Changes in Disks usage.

Changes in authority.

COSTS ANALYSIS

Licensing by Department or Area.

Real cost of hazardous software.

Contracts, costs, suppliers and guarantee reports.

Unnecessary equipment.

HELP DESK

Request attention reports.

Response time programming.

Request and response audits.

Management reports.

Request of on-line help from any equipment (server) (LAN, WAN, INTERNET)

With an experience of over 17 years in software design and development, LeverIT is an international company specialized in providing solutions for the field of Information Technology Asset Management - Asset Management - in business through its suite of solutions Discovery.

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Seek advice on the solutions of LeverIT DISCOVERY email: info@leverit.com, by accessing our website: www.leverit.com or through an authorized dealer.